

CATERING FAQs

WHAT ARE YOUR OFFICE HOURS?

We respond as soon as possible to inquiries; however, responses may take longer outside of normal business hours. Our business hours are from 9 a.m. – 5 p.m. Monday–Friday.

WHAT'S THE LATEST WE CAN PLACE AN ORDER?

All orders must be submitted a day in advance. However, we certainly try our best to accommodate orders submitted past our cut off time.

DO YOU DELIVER ON THE WEEKENDS?

All weekend orders must be placed by 5 p.m. on Thursday to ensure that we can properly staff our stores and give them notice.

DO YOU HAVE A MINIMUM NUMBER OF PEOPLE PER ORDER?

The order minimum is 20 people.

DO YOU HAVE A DELIVERY FEE?

Yes, 10% of the order total with a delivery minimum charge of \$35.

WHAT IF I HAVE LESS THAN 20 PEOPLE?

We have a Group Ordering feature on our website (choptsalad.com/group) where you can start an order and allow everyone to add their own customized meal. You can choose a delivery time, pay for the full order, and earn rewards!

WHAT IF SOMEONE HAS AN ALLERGY?

Our full allergen information is available on our website but if you still have concerns, please reach out to catering@choptsalad.com and we're happy to assist.

CAN I MAKE ANY MODIFICATIONS TO MY ORDER?

We can make modifications to your order. Please contact us at catering@choptsalad.com for assistance.

DO YOU OFFER BEVERAGES WITH YOUR CATERING ORDERS?

Yes. Please reach out to catering@choptsalad.com for a list of our current offerings.

WHAT'S YOUR CANCELLATION POLICY?

Same day cancellation may be subject to a 50% cancellation fee if the order is not cancelled by 9 a.m. day of order.

WHAT DOES AN INDIVIDUAL MEAL INCLUDE?

Each individual meal comes with a salad or wrap, chips, and a sweet.

HOW ARE INDIVIDUAL MEALS LABELED?

All meals will be labelled with a sticker indicating the entrée selected.

WHAT IF I WANT TO SET UP A WAY FOR MY TEAM TO ORDER THEIR OWN FOOD ON A RECURRING BASIS?

Chopt Drop is our new ordering platform for select partners. We'll set up your office with a custom link (e.g., choptdrop.com/company), employees order in the mornings, and we'll deliver at lunchtime—with no delivery fee. For more information, please contact us at choptdrop@choptsalad.com.